

ANIMAL ADVENTURES OUTREACH PROGRAM

Frequently Asked Questions



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Website: <https://www.dallaszoo.com/programs-and-events/animal-adventures-outreach/>

What is an Animal Adventures Outreach program?

This exciting and educational, 45-minute presentation features about 6 animals (birds, mammals and reptiles) from around the world and is presented by our professionally trained staff. It can be tailored to enhance your curriculum needs. Due to the length and content of our program, the type of animals that visit, as well as the requirements for our audience members, our program is for ages Kindergarten (5 years old) and up. Our programs are safe, interactive, and designed for a variety of audiences.

What animals will visit?

There are about 20 different species of mammals, birds, and reptiles that are specifically trained and acclimated for outreach programs. We cannot guarantee specific animals, however, we will try to accommodate requests. Please let us know if your group has any curriculum interests (studying specific types of animals, regions, or topics), and we will do our best to incorporate these animals and themes into our program. We will not know which animals will visit your location until we are getting ready for your program on the day of, as our animals have choice in whether they want to participate or not.

How many participants can attend an Animal Adventures program?

Our presentation does not have a maximum number of participants, however, the Program Code of Conduct guidelines must be followed at all times. All guests must remain quiet, courteous, and attentive for the duration of the presentation. Please keep this in mind when you are considering how many participants to schedule for your presentation.

When can programs be scheduled?

Programs can be scheduled Mondays-Saturdays with start times between 9 AM- 2 PM. We can travel to one location per day and provide a maximum of two, back-to back programs (ex. 10:00-10:45 and 11:00-11:45) per day.

Is this program available only to locations in Dallas?

No. We can bring our Animal Adventures program to many types of schools, community, corporate, and media events. Our Animal Adventures programs are educational and conservation based and are not designed for private parties or events.

The following outlines our pricing for our program:

City of Dallas & Dallas County	\$350
Up to 40 miles from Zoo	\$400
41-60 miles from Zoo	\$450
60+ miles from Zoo	Call for Quote
2nd Consecutive program (back-to-back)	\$200

We can do a maximum of two, back-to back programs (ex. 10:00-10:45 and 11:00-11:45) per day.

How can I schedule an Animal Adventures Outreach Program?

Reservation forms must be received at least two (2) weeks in advance. We do not schedule programs on Sundays. Please be aware that our Animal Adventures program is very popular and dates fill up quickly, typically several months in advance. During our busy season (January-July), reservation forms should be sent in as early as possible (4-6 months in advance) to secure a date. Please be sure to include several date options on the form as program availability is limited and our schedule fills quickly. The online reservation form can be completed on our website at <https://www.dallaszoo.com/programs-and-events/animal-adventures-outreach/>. Please email with any questions to AnimalAdventures@dallaszoo.com or call our reservations line at 469-554-7455. Please note that your reservation is not confirmed until you receive a confirmation email from the Dallas Zoo. If you don't receive a reply within 48 hours of your online request form submission, it is recommended that you follow up to make sure your reservation form was received. Please provide a primary contact name and number who will be at the program, so Zoo staff can coordinate with them upon arrival.

We have had your program to our location before. Will we see different animals than we saw from your last visit?

While we do our best to try and bring different types of animals from our last visit, we cannot guarantee that we are able to bring a completely different set of animals from our previous visit. Please keep this in mind when you are determining how often you want to schedule a visit from us or what age(s)/grade level(s) you would like to participate in the program.

Are there opportunities for audience participation?

We typically are able to provide some interactive opportunities for audience participation. Opportunities are always at the discretion of the zoo presenters and are dependent on audience size, age, and compliance with the Program Code of Conduct.

Does a teacher/adult need to be present during the program?

Yes, we ask that teachers/adults are present and monitoring audience members at all times. There should be an appropriate number of adults present to help ensure audience members are following the guidelines outlined in our Program Code of Conduct. We recommend at least 1 organization representative to 50 attendees. The Zoo reserves the right to cancel this program at any time if it is determined that the environment has become unsafe or uncomfortable for the animals.

Can we request that a program be done outside?

Yes, we can present programs indoors and outdoors. The majority of our programs are held indoors. Outdoor programs require that our climate-controlled van be parked directly next (within 5-10 feet) to the presentation area. If the program is held during hot weather (above 75 degrees), the presentation area must be under the shade for our animals and presenters. We are not able to be outside if temperatures are below (feels like) 50 degrees or over (feel like) 100 degrees. During weather extremes (excessive heat or cold, rain, snow or windy conditions), programs may be cancelled if a suitable inside backup area is not available.

When will the Animal Adventures Outreach staff arrive?

Our team requires little set up time for the program. Typically, they will arrive 20-30 minutes before the scheduled start time. Please reserve a parking area that is easily accessible to an entrance area near the program. During extreme weather, unloading **MUST** occur close to an entrance area. After unloading, our van may be moved to a different parking location; however, it must stay within a reasonable distance of the program area in case of an emergency.

What do I need to provide?

Our staff will bring everything necessary to present the program. Please note if a sound system is available for our use, or if we need to bring one with us. The presentation area must have plenty of space for two tables, our presenters, and the animals (approximately 10 feet x 10 feet is recommended). We prefer a six-foot buffer between the presentation table and the audience during presentations. Auditoriums, cafeterias, and gyms are typically the best places for programs. Please note that the animals must be safely housed where program guests cannot access them during the presentation. The presentation area should be cleared for staff to bring in animals and equipment at least 30 minutes prior to the start time of the program.

Are food and drink allowed during the program?

No. We ask that no food or drinks, besides water, be allowed during the program.

Are there any other special considerations of which we should be aware?

Yes. Animals can be sensitive to loud noises, so please refrain from having music, bands, or other loud activities going on in the area. In addition, costumed characters, inflatable bounce houses, or other large moving objects should not be in the area. Please note that, for the safety of our animals, other animals (SPCA, petting zoos, class or personal pets, service animals, etc.) are not allowed near our animals (must be a distance of at least 75 feet/25 yards). Pictures may be taken during the program but please be aware that we do not allow for pictures to be taken of our animals in their travel crates and flash may be used on request only. Please be mindful to be courteous of our team members, animals and other guests when taking pictures.

The Dallas Zoo reserves the right to change these programs and policies without notice.