



Saving Sea Turtles Expedition FAQ

Is there a minimum age to attend?

All ages are welcome to attend, but this trip is recommend for guests ages six and up.

Are there contingencies if there is another shutdown or COVID-19 outbreak?

We will continue to follow state and local guidance regarding COVID-19. As things change, we will adjust our protocols to ensure a safe experience. If there is another shutdown or the expedition is deemed too high of a risk, we will cancel. All participants can transfer the funds to another program or receive a refund. We recommend that, before booking lodging, you inquire with the hotel regarding their refund policies.

What is the refund policy?

The registration fee is refundable at any time before the expedition. If we cancel the expedition, all participants can transfer the funds to another program or receive a refund. We recommend that, before booking lodging, participants inquire with the hotel regarding their refund policies.

What does the registration fee include?

Participants are responsible for Friday and Sunday meals, as well as all lodging and transportation costs. All tours, programs, and the eco-cruise are included with registration

Is there an itinerary available?

Itinerary

Friday, July 31: Travel and free day. Optional Fireworks at 9 p.m.

Saturday, August 1: Breakfast at our host hotel, beach clean-up, lunch program, Sea Turtle, Inc. tour, and pizza party. Optional fireworks at 9 p.m. followed by sea turtle nest checks.

Sunday, August 2: Breakfast at our host hotel. Sea turtle release* or beachcombing, Sea Life Safari cruise: eco-tour and dolphin watching. Expedition ends around 1 p.m.

**Sea turtles hatch on their own schedule, so we can't guarantee a sea turtle release. Our partner, Sea Turtle Inc., will notify us each morning if there are hatchlings to release.*

Do you have to stay at the host hotel?

A few of the expedition activities do take place at the host hotel, however, we do not require you to stay at the Isla Grand Beach Resort, and your participation in the expedition will not be impacted should you choose to stay elsewhere. You would still be welcome to attend all events at the host hotel, including meals. Our group code for Isla Grand Beach Resort is 2007DALZOO.

Could you also tell me if any discount codes are available for this trip, perhaps any senior discounts?

We do not offer a senior discount, but we do offer a 50% discount for Dallas Zoo members. Non-members with more than one reservation receive a 50% discount on additional reservations (full price for the 1st registration only).

How many people do you anticipate being in the group?

We are expecting 30 participants or less this year.

What is the deadline to book the trip?

We allow registration up to one week before the expedition, as long as we have spots available.

On the website it says the cost is \$295 per person; 50% off for every person in the household thereafter. Does this mean that we pay \$295 for 1 member of our family then \$147.50 for the other 3 members of the family?

Your family of four would pay one full price (\$295) registration, and the others would be half off (\$147.50 each).

Are there any special instructions when booking the rooms at the Isla Grand Beach Resort?

Our group code for Isla Grand Beach Resort is 2007DALZOO.

Is this trip only available one time per year?

Unfortunately, we only offer this expedition one time per year. We do recommend checking out Sea Turtle Inc. if you decide to travel to South Padre on your own.

Will masks and social distancing be required?

We encourage all participants to social distance and practice increased handwashing during the expedition. We will have hand sanitizer available at all program activities. Masks will be required per the City of South Padre's and State of Texas guidance. Sea Turtle, Inc. is currently requiring masks to enter their facility and at nest checks. Dallas Zoo staff will be wearing masks during programs and encourage participants to wear masks when within six feet of a person outside of their party.

Will transportation be available?

Participants will be responsible for their own transportation to South Padre, as well as, to program locations on the island. Participants will receive all addresses to the program locations in advance and are welcome to follow the Dallas Zoo vehicle from the host hotel to program sites.

The last time I checked Sea Turtle, Inc.'s website, it had said that they were canceling all hatching sightings for the rest of the year. Is that still true?

We are working closely with Sea Turtle, Inc. to ensure we can provide the best possible experience for our participants while still being safe. We are still working through all of the details of the trip with Sea Turtle, Inc and sea turtles hatch on their own schedule so we can never guarantee a sea turtle release during the trip. However, at a minimum, we will be able to visit Sea Turtle, Inc.'s facility and hatchery.