



Dallas Zoo Family Zoo Adventures Guidelines and FAQ

What To Bring

Each person attending a **Family Zoo Adventures** program at the Dallas Zoo should prepare to be outdoors for the program. A refillable water bottle is encouraged (no glass) for all of our education experiences. Please be sure to wear comfortable, closed-toe shoes, and weather –appropriate clothing. While we do allow adults to carry cell phones, we ask that you refrain from using them unless it is an emergency.

Reservations

There are two program time slots to choose for your Family Zoo Adventures experience held on designated Saturdays, 10 a.m. and 2 p.m. There is one time spot at 10 a.m. on designated Mondays. Spots can be reserved either online in advance, or as an add-on the day of your visit to the zoo. Fees are \$12 pp/members; \$15 pp/non-members.

Program Details

Each Family Zoo Adventure program contains an educator guided tour, hands-on activities, and an animal encounter. Each month has a special program theme with different experiences. Programs are held on the first or second Saturday of the month at 10 a.m. and 2 p.m., and a special program for homeschool families is held on the Monday prior or following the Saturday program. Program dates are listed below.

Weather Policy

Family Zoo Adventures will be held rain or shine. Cancellations based on extreme or severe weather will be decided by Zoo staff no later than 2 hours prior the program start time on the day of the event. If severe weather occurs during a program, alternate programming will be done indoors. No refunds will be provided.

Check-In/Check-Out

Check-in time is 10-15 minutes prior the registered start time (10 a.m. or 2 p.m.) at the Endangered Species Carousel. Education staff will greet you in this location prior the start of the program.

Food/Snacks

Water bottles and snacks are allowed.

Family Program Guidelines

Adult caregivers must accompany child participants throughout the entire Family Zoo experience, including all walks, animal encounters, and activities. Review the Dallas Zoo's Code of Conduct to ensure a pleasant experience for both humans and animals.

Special Needs

Please contact the Education Office for any special needs for participants of the program. Please be aware if the Education Office is not aware of any special circumstances, education staff will be unable to provide special accommodations at time of the program. The Education Office is open Monday-Friday during regular Zoo hours. Contact us at Education@DallasZoo.com or 469.554.7300.

Animal Experiences

Sightings of some animals cannot be guaranteed. The Family Zoo Adventures program does offer the opportunity for live animal presentations by Education staff. Animals presented may vary at each encounter.

Oct. 5, 2019 – The Science of Tigers

Oct. 7, 2019 – The Science of Tigers

Nov. 4th – Africa's Deserts

Nov. 9th – Africa's Deserts

Dec. 9th – Holiday Enrichment Extravaganza

Dec. 14th – Holiday Enrichment Extravaganza

Jan. 11th – Aquatic Adventures (at Children's Aquarium at Fair Park)

Jan. 13th – Aquatic Adventures (at Children's Aquarium at Fair Park)

March 7th – Pachy Trunk of Fun

March 9th – Pachy Trunk of Fun

May 2nd – Rhinos, The Chubby Unicorn

May 5th – Rhinos, the Chubby Unicorn